



UPDATED MEDIA RELEASE

May 24, 2024

Emergency Recall Notice: Nütrl promotional tumbler recalled over safety concerns.

St. John's, Newfoundland and Labrador, May 24, 2024 – Newfoundland and Labrador Liquor Corporation (NLC) is updating consumers and the public on an emergency recall notice for a promotional tumbler offered as a free gift with purchase by Nütrl Canada at NLC Liquor Stores and Liquor Express locations in April and May. The product's manufacturer, Sunscope, initiated a recall in Canada for the promotional tumbler due to a manufacturing defect that may present a safety hazard.

Based on testing to date, the manufacturer has determined that some of the tumblers may contain a chemical cleaning solution which has been trapped between the inner walls of the tumbler and contains some levels of sulfuric and phosphoric acids. When liquid is added to the tumbler, this solution may be released, which may result in elevated levels of iron, chromium and nickel. Ingestion of these substances has been associated with a range of health effects including burning of the lips, tongue, throat, stomach, and other tissue damage, nausea, vomiting, stomach cramps and diarrhea. Health effects associated with skin contact with these substances include blistering, burns, pain, and redness.

Consumers should immediately stop using the recalled tumbler and call 1(866) 846-1778 (toll-free) or email nutrltumblerca@sedgwick.com for more information.

If you are experiencing any symptoms, you should seek medical attention. The Canadian Centre for Occupational Health & Safety website provides more information on sulfuric and phosphoric acid and potential symptoms of exposure: www.ccohs.ca/oshanswers/chemicals/chem_profiles.

Sunscope and their distributor Staples Promotional Products Canada, along with Nütrl Canada are working with Health Canada to proactively notify consumers.

See below for an image of the recalled product:



About NLC

NLC is a Crown Corporation of the Government of Newfoundland and Labrador with responsibility through the Liquor Corporation Act, the Liquor Control Act, and the Cannabis Control Act for the importation, sale, distribution and management of beverage alcohol and cannabis, and for the delivery of programs that promote safe, responsible consumption of alcohol and cannabis.

NLC is one of the largest retailers in the province. Through 28 corporate retail locations, over 140 agency stores, more than 600 Brewer's Agent outlets, and over 1,400 restaurants, lounges, and other licensees, along with private order services, NLC offers over 4,000 products per year to consumers and its retail partners from more than 20 countries. It also regulates and distributes to 55 licensed cannabis retailers across the province, and offers customers a secure, legal online environment for cannabis purchases via [ShopCannabisNL.com](https://shopcannabisnl.com). NLC operates a 77,000 square foot distribution centre, as well as a manufacturing operation, Rock Spirits. The facility, which runs world-class blending, bottling and canning operations, ships to more than 30 countries around the world and has been in operation for over 65 years.

NLC operates with the expectation that it will generate revenue for the Government of Newfoundland and Labrador, with 100% of its profits reinvested in the province to fund key public services. NLC aspires to build trust in everything it does - with customers, employees, retailers, commercial partners, and communities, along with Government, to ensure a stronger Newfoundland and Labrador.

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